#### ABERDEEN CITY COUNCIL

COMMITTEE	Audit, Risk and Scrutiny Committee
DATE	26 June 2018
REPORT TITLE	Internal Audit Progress
REPORT NUMBER	IA/18/014
DIRECTOR	N/A
REPORT AUTHOR	David Hughes
TERMS OF REFERENCE	2.2 and 2.4

#### 1. PURPOSE OF REPORT

1.1 This report advises the Committee of Internal Audit's progress against the approved 2017/18 Internal Audit plan.

#### 2. RECOMMENDATIONS

2.1 The Committee is requested to review, discuss and comment on the issues raised within this report and the attached appendix.

#### 3. BACKGROUND / MAIN ISSUES

- The Internal Audit plans for 2017/18 and 2018/19 were approved by this Committee on 23 February 2017 and 22 February 2018, respectively. The plans included an indicative Committee date by when it was planned to report each audit. Progress against the 2017/18 plan has been reported to each subsequent meeting of the Committee.
- 3.2 Appendix A to this report shows progress with the audits contained in the 2017/18 plan whilst Appendix B shows progress with the audits contained in the 2018/19 plan. Summaries are shown in the following tables.

2017/18 Planned		As at 13 June 2018 by Original Target Committee Date					%age
Audit Status	Audit Status Jun 17   Sep 17   Nov 17   Feb 18   May 18   Total				Total		
Complete	3	5	5	9	3	25	86.0
Draft Report Issued	0	0	0	0	1	1	3.5
Work in Progress	0	0	0	1	1	2	7.0
Rescheduled to 2018/19	0	0	0	0	1	1	3.5
Total	3	5	5	10	6	29	100.0

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2018/19 Planned		As at 13 June 2018 by Original Target Committee Date					%age
Audit Status	udit Status Jun 18 Sep 18 Dec 18 Feb 19 Apr 19 Total						
Complete	0	0	0	0	0	0	0.0
Draft Report Issued	0	0	0	0	0	0	0.0
Work in Progress	1	5	0	0	0	6	24.0
To Start	0	4	5	6	4	23	76.0
Total	1	9	5	6	4	25	100.0

#### 4. FINANCIAL IMPLICATIONS

4.1 There are no direct financial implications arising from the recommendations of this report.

#### 5. LEGAL IMPLICATIONS

5.1 There are no direct legal implications arising from the recommendations of this report.

#### 6. MANAGEMENT OF RISK

6.1 The Internal Audit process considers risks involved in the areas subject to review. Any risk implications identified through the Internal Audit process are detailed in the resultant Internal Audit reports. Recommendations are made to address the identified risks and Internal Audit follows up progress with implementing those that are agreed with management. Where planned progress is not maintained, there is a risk that sufficient work will not have been completed by the end of the financial year for Internal Audit to complete its annual opinion on the Council's control environment.

### 7. OUTCOMES

- 7.1 There are no direct impacts, as a result of this report, in relation to the Local Outcome Improvement Plan Themes of Prosperous Economy, People or Place, or Enabling Technology, or on the Design Principles of the Target Operating Model.
- 7.2 However, Internal Audit plays a key role in providing assurance over, and helping to improve, the Council's framework of governance, risk management and control. These arrangements, put in place by the Council, help ensure that the Council achieves its strategic objectives in a well-managed and controlled environment.

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## 8. IMPACT ASSESSMENTS

Assessment	Outcome				
Equality & Human Rights Impact Assessment	An assessment is not required because the reason for this report is to report Internal Audit's progress to Committee. As a result, there will be no differential impact, as a result of the proposals in this report, on people with protected characteristics.				
Privacy Impact Assessment	Not required				
Duty of Due Regard / Fairer Scotland Duty	Not applicable				

## 9. APPENDICES

- 9.1 Appendix A Progress with 2017/18 Internal Audit Plan
- 9.2 Appendix B Progress with 2018/19 Internal Audit Plan.

## 10. REPORT AUTHOR DETAILS

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#### **APPENDIX A**

# PROGRESS WITH 2017/18 INTERNAL AUDIT PLAN – BASED ON 2017/18 COUNCIL STRUCTURE (Note – text in italics represents updates provided to Committee previously)

SUBJECT / SCOPE	OBJECTIVE	Progress as at 13 June 2018	Red Amber	Comment where applicable
			Green	

#### **CORPORATE GOVERNANCE**

Fixed Asset Register	Consider whether procedures for ensuring timely recording of the acquisition / disposal of assets are	Draft report due to be issued Draft report issued	TBC	Amber	See below:
	adequate and that revaluations are undertaken in accordance with recognised best practice. Ensure that a sample of recorded assets exist and those that should be recorded are.	Original target Committee date Amended target date Revised amended target	22.02.18 08.05.18 26.06.18		

Following commencement of the audit, Internal Audit was advised that one area due to be tested is undertaken as an annual exercise by the end January each year. As at 8 February 2018, this work had not been completed. As this is one of the audits that External Audit planned to take assurance from Internal Audit's work, the testing requires to be undertaken on 2017/18 work. Therefore, completion of the audit has been delayed and the outcome will be reported to Committee in May 2018.

Finance has not yet completed the work that Internal Audit planned to include in testing. Although External Audit has confirmed to Finance that they will not now be placing reliance on Internal Audit's work in this area, Internal Audit still intends to review the most recently completed work once it is done.

The latest update is that Finance has completed the required work and passed information to Internal Audit for review. Internal Audit is working on this.

SUBJE	CT / SCOPE	OBJECTIVE	Progress as at 13 June 2018	Red Amber	Comment where applicable
				Green	

## **COMMUNITIES, HOUSING AND INFRASTRUCTURE**

Stores Purchasing	Ensure that appropriate arrangements are in place regarding procurement of stock.	Draft report due to be issued Draft report issued	27.04.18 25.04.18	Green	Delays in Internal Audit caused by staff
		Management response due Management response received	23.05.18 23.05.18	Green	sickness. There have been various meetings and
		Final draft issued to management Management confirmation received	08.06.18 N/A	Green	exchanges of views in reaching the
		Original target Committee date Revised target Committee date	08.05.18 25.09.18	Red	position of issuing the final draft report.
Internal Transport Tendering Procedures	Consider whether robust tendering procedures are in place and are operating satisfactorily.	Draft report due to be issued Draft report issued	10.08.18 N/A		See below:
		Original target Committee date Revised target Committee date	08.05.18 25.09.18	Red	

When Internal Audit contacted the Service to commence this audit, the Service, whilst accepting that the audit should proceed, requested that it be delayed for a short period of time to allow current work demands to be prioritised. As a result, Internal Audit plans to commence the audit on 14 May 2018, which would mean reporting the outcome from the review to the September 2018 meeting of the Audit, Risk and Scrutiny Committee.

## **APPENDIX B**

# PROGRESS WITH 2018/19 INTERNAL AUDIT PLAN (Note – text in italics represents updates provided to Committee previously)

SUBJECT / SCOPE	OBJECTIVE	Progress as at 13 June 2018	Red Amber	Comment where applicable
			Green	

## **Originally Planned for June 2018 Committee**

Payments made following interface to the Creditors System from Care First, Caps Uniform, TALIS, Total Consilium, Confirm and Tranman	To provide assurance that there are adequate controls around the interface of payment data from named systems to the Creditors System (supporting documentation for and authorisation controls over	Draft report due to be issued Draft report issued	20.06.18 N/A	Green	Delay caused by additional systems having to be tested compared to those identified in the plan and the availability of
	input data, segregation of duties, accuracy and reconciliation of interfaced data sent and received) and that any associated balance sheet / suspense codes are reconciled on a regular basis.	Original target Committee date Revised Committee Date	26.06.18 25.09.18	Amber	Service staff to discuss these. In addition, testing is being undertaken in relation to the eFinancials to BACS interface.

OBJECTIVE	Progress as at 13 June 2018		Red Amber Green	Comment where applicable
September 2018 Committee				
To provide assurance that the Council has appropriate arrangements in place to ensure the success of its transformational aspirations.	Original target Committee date	25.09.18	Green	Not yet commenced
To provide assurance that payments are accurate and justified, and that improvements recommended in previous reviews have been fully implemented.	Original target Committee date	25.09.18	Green	Not yet commenced
To provide assurance that the Council has adequate arrangements in place, that are understood throughout the organisation, to protect the Council's information.	Draft report due to be issued Draft report issued Original target Committee date	30.07.18 N/A 25.09.18	Green	
To provide assurance that appropriate arrangements have been put in place to manage the impact of Universal Credit on rent collection	Draft report due to be issued Draft report issued Original target Committee date	17.07.18 N/A 25.09.18	Green	
	September 2018 Committee  To provide assurance that the Council has appropriate arrangements in place to ensure the success of its transformational aspirations.  To provide assurance that payments are accurate and justified, and that improvements recommended in previous reviews have been fully implemented.  To provide assurance that the Council has adequate arrangements in place, that are understood throughout the organisation, to protect the Council's information.  To provide assurance that appropriate arrangements have been put in place to manage the impact of	September 2018 Committee  To provide assurance that the Council has appropriate arrangements in place to ensure the success of its transformational aspirations.  To provide assurance that payments are accurate and justified, and that improvements recommended in previous reviews have been fully implemented.  To provide assurance that the Council has adequate arrangements in place, that are understood throughout the organisation, to protect the Council's information.  Draft report due to be issued Draft report issued  Original target Committee date  Draft report due to be issued Draft report due to be issued Draft report issued  Original target Committee date  Original target Committee date	To provide assurance that the Council has appropriate arrangements in place to ensure the success of its transformational aspirations.	September 2018 Committee  To provide assurance that the Council has appropriate arrangements in place to ensure the success of its transformational aspirations.  To provide assurance that payments are accurate and justified, and that improvements recommended in previous reviews have been fully implemented.  To provide assurance that the Council has adequate arrangements in place, that are understood throughout the organisation, to protect the Council's information.  To provide assurance that are understood throughout the organisation, to protect the Council's information.  To provide assurance that appropriate arrangements have been put in place to manage the impact of Universal Credit on rent collection including intervention relating to

SUBJECT / SCOPE	OBJECTIVE	Progress as at 13 June 2018		Red Amber Green	Comment where applicable
Originally Planned fo	or September 2018 Committee (co	ontinued)			
Debtors System	To provide assurance over system controls, documentation supporting	Draft report due to be issued Draft report issued	25.06.18 N/A	Green	
	invoices raised and debt recovery process.	Original target Committee date	25.09.18	Green	
Digital Strategy	To provide assurance that there are appropriate plans in place to manage the Council's digital strategy including reporting of progress against established milestones.	Original target Committee date	25.09.18	Green	Commencement delayed at request of Service pending Chief Officer – Digital and Technology taking up post.
Devolved Education Management Scheme	To provide assurance that the scheme in place is adequate and that	Draft report due to be issued Draft report issued	N/A N/A		Awaiting planning meeting with Service
	the decision making process is appropriate based on delegations in place.	Original target Committee date	25.09.18	Green	
VAT	To provide assurance over arrangements in place to maximise the recovery of VAT and ensure that	Draft report due to be issued Draft report issued	20.07.18 N/A	Green	
	VAT recovered is adequately supported.	Original target Committee date	25.09.18	Green	
Health and Social Care Partnership Charging Policy	To provide assurance that there is a clear charging policy in place and that it is being complied with.	Original target Committee date	25.09.18	Green	Planning meeting scheduled for 19.06.18

SUBJECT / SCOPE	OBJECTIVE	Progress as at 13 June 2018		Red Amber Green	Comment where applicable
Originally Planned for	December 2018 Committee				
Voluntary Severance / Early Retirement (VSER)	To provide assurance that the terms of the VSER Scheme are complied with and that payments made / enhancements to pensions are accurate.	Original target Committee date	04.12.18	Green	Not yet commenced
Compliance with Procurement Legislation and Council Regulations	To provide assurance that the Council has appropriate arrangements in place that are being complied with, to ensure compliance with procurement legislation and internal regulations.	Original target Committee date	04.12.18	Green	Not yet commenced
Business Rates	To provide assurance over the accuracy of Business Rates billing and robustness of collection arrangements.	Original target Committee date	04.12.18	Green	Not yet commenced
Data security in a cloud based environment	To provide assurance over the Council's arrangements to ensure data security where business is transacted through the Cloud.	Original target Committee date	04.12.18	Green	Not yet commenced
National Care Home Contract	To provide assurance that risk to supply is controlled through adequate monitoring of supply and suppliers and related business continuity plans. (Ref Kingsmead Nursing Home.)	Original target Committee date	04.12.18	Green	Not yet commenced

SUBJECT / SCOPE	OBJECTIVE	Progress as at 13 June 2018		Red Amber Green	Comment where applicable
Originally Planned for	r February 2019 Committee				
Health and Safety Arrangements across the Council	To provide assurance that appropriate arrangements to manage Health and Safety have been implemented across the Council.	Original target Committee date	14.02.19	Green	Not yet commenced
Prevention of Fraud, Bribery and Corruption	To provide assurance that the Council's arrangements for the prevention of fraud, bribery and corruption are adequate and proportionate.	Original target Committee date	14.02.19	Green	Not yet commenced
i-World Housing Management System	To provide assurance that appropriate control is being exercised over the i-World system and that interfaces to and from other systems are accurate and properly controlled.	Original target Committee date	14.02.19	Green	Not yet commenced
Pupil Equity Fund	To provide assurance that schools are spending in accordance with their plans, and that these were developed as required, to close the poverty related attainment gap.	Original target Committee date	14.02.19	Green	Not yet commenced
Craft Workers' Payroll	To provide assurance that new Terms and Conditions have been implemented and are being complied with.	Original target Committee date	14.02.19	Green	Not yet commenced

SUBJECT / SCOPE	OBJECTIVE	Progress as at 13 June 2018	Red Amber	Comment where applicable
			Green	

## Originally Planned for February 2019 Committee (continued)

Bond Trust Deed	To provide assurance that the	Original target Committee date	14.02.19	Green	Not yet commenced
	requirements of the Bond Trust Deed				
	are complied with.				

SUBJECT / SCOPE	OBJECTIVE	Progress as at 13 June 2018		Red Amber Green	Comment where applicable
Originally Planned for	April 2019 Committee				
Digital Booking, Fees and Charges	To provide assurance over the controls around on-line booking and collection of fees and charges	Original target Committee date	30.04.19	Green	Not yet commenced
Music Centre	To provide assurance that procedures have been improved following completion of work undertaken by Corporate Investigation Team - review of income, expenditure (procurement and payroll), and inventory	Original target Committee date	30.04.19	Green	Not yet commenced
Management of high risk contracts	To focus on recent identified issues:-	Original target Committee date	30.04.19	Green	Not yet commenced
Criminal Justice Service	To provide assurance that adequate control is exercised over income and expenditure, that system data is accurate and adequately supported, and that reporting arrangements between the Council and IJB are appropriate.	Original target Committee date	30.04.19	Green	Not yet commenced

SUBJECT / SCOPE	OBJECTIVE	Progress as at
		13 June 2018

## No Planned Reporting to Committee

Interreg Projects where Aberdeen City Council is	To certify required grant claims in accordance with Programme	BEGIN Project ACC Partner Claim for period 2 certified (June 2018).
involved as a Lead	Secretariat requirements.	HyTrEc2 Project ACC Partner Claim for period 2 certified (June 2018)
Partner and / or Project	·	
Partner	There will be no specific reporting to	HyTrEc2 Overall Project Claim for period 2 certified (June 2018)
	management and / or Audit Risk and	
	Scrutiny Committee in relation to	
	these grant claims unless a	
	significant issue were identified.	

## **GENERAL**

Contingency -	To undertake investigations and	Additional works being undertaken are detailed in the following tables.
Investigations and	additional works as they arise and to	
additional works.	provide a contingency should	
	systems subject to audit not be	
	adequately documented by Services	
	prior to audit.	